

RETURN FORM www.aveo.fi

Aveo offers its customers a 30-day return right from when the product is received.

The returned product must be in the unopened and undamaged original packaging. When returning, the original package/box is protected with separate packaging, such as a box or corrugated cardboard. Do not write anything on the original packaging! The product to be returned will be packed well so that it is not damaged in the return mail.

Aveo offers a 60-day return policy for wallpapers. Wallpaper rolls are returned in unopened original packaging. Plastics or possible labels must not be removed. Check the color shades of the wallpapers before opening the wallpaper package. Wallpaper rolls to be returned should be packed carefully.

The right of return does not apply to customized products, such as custom-made wallpapers or fabrics sold by the meter. The right of return does not apply to material samples either.

Feel free to notify Aveo by email or phone if you want to return the product. Fill out the return form (on the next page) and attach it visibly to the package to be returned. It is enough to print the second page of this document. You can also write on a separate piece of paper if you don't have the possibility to print.

The return is free of charge from Finland (excluding Åland) via Posti using the code 640976. The customer pays for returns from Åland and other than Finland.

Aveo acknowledges the return and returns the payment to the same account from which the customer paid for the product they purchased. Postage charges are not refunded.

RETURN FORM ON THE NEXT PAGE!



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RETURN FORM

PERSONAL INFORMATION

NAME: _____

MOBILE NUMBER: _____ ORDER NUMBER: _____

E-MAIL: _____

RETURN

PRODUCT 1: _____ AMOUNT: _____ REASON: _____

PRODUCT 2: _____ AMOUNT: _____ REASON: _____

PRODUCT 3: _____ AMOUNT: _____ REASON: _____

REASON FOR RETURN (you can state several reasons)

- 1) The product is broken
- 2) The product is not suitable for my intended use
- 3) The product arrived too late
- 4) The product is no longer needed
- 5) I ordered too many
- 6) The product did not match the product images
- 7) The product did not match the product description

OTHER NOTES:

